

# **Q&A** job advertisements for cabin crew members (all genders)

We are delighted that you are interested in working as a Cabin Crew Member (all genders) at Eurowings.

Please read the job advertisement carefully first. In addition to the job advertisement, you will find further important information on the recruitment process, training and contractual conditions in this document.

If you have any questions, you can contact us at on +49 (0) 40 / 48 40 49 - 180.

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#### Which routes does Eurowings serve?

Eurowings is a point-to-point airline and operates a network of short and medium-haul flights in Europe, North Africa and the Middle East. As a rule, there are no overnights for flights departing from your home base. Flight services that start at another station may lead to overnights. There are also overnights on certain medium-haul routes (e.g. Dubai), as otherwise working hours may be exceeded.

#### At which stations can I apply?

Please refer to the job advertisement for the currently advertised stations. You can then select one or more preferred stations during the application process. Please note that you will have to decide on a station at the Assessment Center at the latest. In addition, due to processes taking place at the same time (e.g. increases in working hours and transfers), existing employees may have their requirements covered prematurely at individual stations.

### What is the application process?

Please only apply online via the <u>application portal</u>. Unfortunately, applications via other channels cannot be considered. The first step is to check your documents. We will then gradually invite you to an assessment center. Please check your e-mail inbox regularly and your spam folder as a precaution so that you don't miss any messages. The assessment centers usually take place in Cologne.

#### What documents do I need to submit?

We need your support to determine your formal suitability for the position, your training requirements and salary classification and therefore ask you to submit the following documents in full:

- CV
- Certificates (& proof of previous flight experience if applicable)
- Unrestricted valid passport and work permit if applicable
- If already available: Valid background check

#### Is a tattoo a problem as a cabin crew member at Eurowings?

The updated uniform policy allows visible tattoos (with the exception of tattoos on the neck, face and hands) and up to three piercings per ear (none on the face). Unisex rules for hairstyles, make-up and jewelry have also been introduced.

# Will my previous employer's length of service be recognized?

No, your length of service depends on your date of employment at Eurowings. If you are applying as part of an internal application from the Lufthansa Group, separate regulations apply. Please contact us in this case.

#### How will my training take place?

We will assign you to an Initial Course (INI) or Operator Conversion Course (OCC) according to your (non-)existing previous experience. You will receive further information on this after successfully completing an assessment center.

# When will the deployment plans be published?

The schedules are published on a monthly basis by the 25th of the previous month at the latest. You can view a preview from the 15th of the previous month. The deadline for requests is always the 1st of the previous month.

## Will I receive a uniform?

Eurowings will provide you with a free basic uniform for the duration of your employment. Eurowings will also pay 25 euros per month into your "clothing account". This money can only be used to order new uniform items. You will also receive a "WingsPad" (iPad), which will be given to you as a work tool.