



servus europe

Inhalt

- 1) Which routes/destinations will City Airlines fly to?2
- 2) How does training as a cabin crew member at City Airlines work?2
- 3) On which aircraft type are cabin crew members trained at City Airlines?.....2
- 4) What exactly is an LFA/ SFA and what does further training look like?2
- 5) Will I receive a cell phone or tablet?3
- 6) What are my working conditions at City Airlines?3
- 7) What are my remuneration conditions at City Airlines?3
- 8) What are the training conditions during the training period?.....3
- 9) How many vacation days do I have at City Airlines?3
- 10) Is a tattoo a problem as a cabin crew member at City Airlines?3
- 11) When do the initial courses start?.....3

1) Which routes/destinations will City Airlines fly to?

As a provider of short and medium-haul flights, City Airlines will serve a varied route network from Munich with a mix of major European cities and out-of-the-way places and offer its guests reliable connections to the worldwide Lufthansa route network.

For you, this means exciting destinations and a good mix of day trips and overnight stays in Germany and throughout Europe.

2) How does training as a cabin crew member at City Airlines work?

Without previous flying experience and a corresponding CCA (Cabin Crew Attestation), you will go through a basic course, the initial training. The training takes about 2 months.

If you already have a CCA from another airline, you may be able to take a shortened Operator Conversion Course (OCC) after successfully completing the selection process.

3) On which aircraft type are cabin crew members trained at City Airlines?

City Airlines will initially operate with aircraft from the A320 family and offer the A320 family training accordingly.

4) What exactly is an LFA/ SFA and what does further training look like?

In this young and growing company, there will be opportunities for further development very quickly. At City Airlines, a "shared leadership" system is practiced in the cabin. You will share responsibility in the cabin as a Leading Flight Attendant (LFA) or develop into a Supervision Flight Attendant (SFA). The development to LFA and SFA is also apparent in the salary.

You will receive the additional function of LFA at City Airlines after one year of flight experience and the completion of a relevant training course. The tasks of an LFA include, in particular, initiating the cabin-to-cabin briefing and, as the main contact person for the captain, being responsible for keeping the cabin crew fully informed. You will also be responsible for implementing and coordinating the standard and emergency procedures defined in the operations manual.

If you have already gained at least 12 months of flight experience as a flight attendant, you have the opportunity to take on responsibility directly on board at City Airlines as an LFA in our shared leadership system and share it with your colleagues (of course, we will prepare you for this in appropriate training courses).

As an SFA, after successfully passing the assessment, you will undergo several days of training focusing on leadership and professional qualifications. You will then be assigned to an extended area of responsibility on board. For example, as a direct representative of the team leader, an SFA is responsible for the assessment and development of employees and focuses on ensuring the quality of the on-board product in cooperation with the specialist departments in the cabin.

5) Will I receive a cell phone or tablet?

You will be provided with an iPad (iCab) as a work tool. You should have your own cell phone including a cell phone contract for your employment.

6) What are my working conditions at City Airlines?

You will have an average of 9 to 10 days off per month, but at least 8 days.

7) What are my remuneration conditions at City Airlines?

At City Airlines, you have the opportunity for monetary progression thanks to a wide range of pay scales. We offer attractive and competitive working conditions with an attractive gross salary including tax-free flight allowance of €2,349 to €3,500 (with appropriate development) per month full-time (based on 65 block hours). Compensation for additional flight hours is paid from the 66th block hour/month.

8) What are the training conditions during the training period?

It is important to us that you feel comfortable with us and can concentrate fully on your basic training. Your training will probably take place at the Lufthansa and Lufthansa CityLine training center in Munich / Schwaig.

If your permanent address is more than 50 km away from the training location, we will provide you with a hotel room (within walking distance of the training location) free of charge for the entire training period. We will also pay you an attractive training fee of currently €500 per month for the duration of the basic course.

If you have previous experience, we can offer you a shortened OCC (Operator Conversion Course) to get you started.

9) How many vacation days do I have at City Airlines?

We offer you 35 - 42 days of vacation, depending on how long you have been with us.

10) Is a tattoo a problem as a cabin crew member at City Airlines?

Tattoos and piercings are not a problem for us as long as they can be covered the uniform.

11) When do the initial courses start?

The first initial course is expected to start in April 2024.